

# Our House Rules in Detail

We are happy to welcome you as a guest in our local district and family centre. We believe in treating one another with respect and this is what makes our centre special. So that everyone who comes here feels comfortable and we can continue to provide the services we offer, we request that you comply with the following rules which apply in our Kinderdorf Centre:



## We treat one another with respect

- We will not tolerate racism, violence or homophobia.
- We adopt a friendly tone when we speak to one another.
- We help one another.



## Parents are to supervise their children

- Please do not let your child walk through the building on their own.
- Please attend to your child if he/she shouts and/or cries.
- Playing ball games would be dangerous in the Family Café and is therefore not allowed.



## Violence is not tolerated in the Kinderdorf Centre

- We are peaceful and fair in our interactions, and we do not hurt one another.
- We do not shout at or hit one another.
- We offer help if someone has been hurt.
- We keep an eye out to make sure that children do not hurt one another.



## Don't forget to tidy up

- If you have read a book or played with a game, please put it back afterwards.
- Leave the place where you have been sitting tidy and clean.
- You can find a dustpan and brush, cloths and towels at the self-service counter.
- Please put your tray back in the tray trolley.
- If you have moved the chairs and tables, please put them back as you found them.



## Please dispose of your rubbish yourself

- Please use our rubbish bins.
- Please remove any leftover food or rubbish from your place or from your tray.
- The nappy bin is only to be used for nappies.



## Treat our resources with respect

- Please treat our furniture, games and books as if they were your own.
- Please do not take any toys or books from the Family Café home with you.
- Please do not let your child draw on the furniture or walls.
- Please try not to generate leftovers. Only buy as much as you can eat in the Kinderdorf Centre.
- Children's tea and tap water are available all day; please only pour out as much as you will drink.
- Please do not take any nappies or toilet paper home with you.
- If something gets broken, then please inform a member of staff at the counter.



## **If you have any questions or need help, please ask us**

If you have any questions or suggestions, please let us know. You can recognise us by our name badges.